



Administrative Guide

Malaysia Building Society Berhad (MBSB) 51st Annual General Meeting (AGM)

Date : Thursday, 17 June 2021
Time : 10.00 a.m.
Broadcast Venue : Level 4, Menara MBSB Bank, Lot 12, Persiaran Barat, Seksyen 52, 46200 Petaling Jaya, Selangor

Mode of Meeting

In line with the measures to curb the spread of the Coronavirus Disease ("Covid-19") infection in Malaysia, MBSB has decided to conduct a fully virtual general meeting for its 51st AGM using the Remote Participation and Voting ("RPV") facilities. You may exercise your right as a shareholder of the Company to attend, participate (including pose questions to the Board/Management of the Company) and vote at the 51st AGM remotely by using the RPV facilities.

The Broadcast Venue is strictly for the purpose of complying with Section 327(2) of the Companies Act, 2016 which requires the Chairperson of the meeting to be present at the main venue of the meeting. Shareholders WILL NOT BE ALLOWED to attend the 51st AGM in person at the Broadcast Venue on the day of the meeting.

Remote Participation and Voting ("RPV")

As no shareholders should be physically present at the Broadcast Venue, we urge all shareholders to attend the 51st AGM remotely using the Remote Participation and Voting ("RPV") facilities which are available on Tricor Investor & Issuing House Services Sdn Bhd ("Tricor")'s digital platform, TIIH Online at <https://tiih.online>.

Shareholders who appoint proxies to participate via RPV in the 51st AGM must ensure that the duly executed proxy forms are deposited in a hard copy form or by electronic means to Tricor not later than Tuesday, 15 June 2021 at 10.00 a.m.

Corporate representatives of corporate members must deposit their original certificate of appointment of corporate representative to Tricor not later than Tuesday, 15 June 2021 at 10.00 a.m. to participate via RPV in the 51st AGM.

Attorneys appointed by power of attorney are to deposit their power of attorney with Tricor not later than Tuesday, 15 June 2021 at 10.00 a.m. to participate via RPV in the AGM

As the 51st AGM is a fully virtual AGM, members who are unable to participate in this AGM may appoint the Chairperson of the meeting as his/her proxy and indicate the voting instructions in the proxy form.

Procedures for RPV Shareholders/ Shareholders/proxies/corporate representatives/attorneys who wish to participate in the 51st AGM remotely using the RPV as summarised below:

	Procedure	Action
BEFORE THE 51st AGM DAY		
(a)	Register as a user with TIIH Online	<ul style="list-style-type: none">Using your computer, access the website at https://tiih.online. Register as a user under the "e-Services" select "Create Account by Individual Holder". Refer to the tutorial guide posted on the homepage for assistance.Registration as a user will be approved within one (1) working day and you will be notified via e-mail.If you are already a user with TIIH Online, you are not required to register again. You will receive an e-mail to notify you that the remote participation is available for registration at TIIH Online.

Administrative Guide

Malaysia Building Society Berhad (MBSB) 51st Annual General Meeting (AGM)

	Procedure	Action
BEFORE THE 51st AGM DAY		
(b)	Submit your request for RPV registration	<ul style="list-style-type: none"> • Registration is open from Wednesday 19 May 2021 such time before the voting session ends on the day of 51st AGM on Thursday, 17 June 2021. Shareholder(s) or Proxy(ies) or Corporate representative(s) or attorney(ies) are required to pre-register their attendance for the 51st AGM to ascertain their eligibility to participate in the 51st AGM using the RPV. • Login in with your user ID and password and select the corporate event: "(REGISTRATION) MBSB 51st AGM". • Read and agree to the Terms & Conditions and confirm the Declaration. • Select "Register for Remote Participation and Voting". • Review your registration and proceed to register. • System will send an e-mail to notify that your registration for remote participation is received and will be verified. • After verification of your registration against the General Meeting ROD as at 9 June 2021, the system will send you an e-mail after 15 June 2021 to approve or reject your registration for remote participation. <i>(Note: Please allow sufficient time for approval of new user of TIIH Online and registration for the RPV).</i>
ON THE 51ST AGM DAY		
(c)	Login to TIIH Online	<ul style="list-style-type: none"> • Login with your user ID and password for remote participation in the 51st AGM at any time from 9.00 a.m. i.e. 1 hour before the commencement of 51st AGM at 10.00 a.m. on Thursday, 17 June 2021.
(d)	Participate through Live Streaming <u>Recommended Requirement for Live Streaming</u> Browser: Chrome or Firefox Internet Bandwidth: Minimum of 5 Mbps	<ul style="list-style-type: none"> • Select the corporate event: "(LIVE STREAMING MEETING) MBSB 51st AGM" to engage in the proceedings of the meeting remotely. • If you have any question for the Chairman/ Board, you may use the query box to transmit your question. The Chairman/ Board will try to respond to relevant questions submitted by remote participants during the 51st AGM. If there is time constraint, the responses will be e-mailed to you at the earliest possible, after the meeting.
(e)	Online Remote Voting	<ul style="list-style-type: none"> • Voting session commences from 10.00 a.m. on Thursday, 17 June 2021 until the end of the voting session which will be announced by the Chairman of the meeting. • Select the corporate event: "(REMOTE VOTING) MBSB 51st AGM" or if you are on the live stream meeting page, you can select "GO TO REMOTE VOTING PAGE" button below the Query Box. • Read and agree to the Terms & Conditions and confirm the Declaration. • Select the CDS account that represents your shareholdings. • Indicate your votes for the resolutions that are tabled for voting. • Confirm and submit your votes.
(f)	End of remote participation	Upon the announcement by the Chairman on the Conclusion of the 51 st AGM, the Live Streaming will end.



Administrative Guide

Malaysia Building Society Berhad (MBSB) 51st Annual General Meeting (AGM)

Note to users of the RPV facilities

Should your registration for RPV be approved, we will make available to you the rights to join the live stream meeting and to vote remotely. Your login to TIIH Online on the day of meeting will indicate your presence at the virtual meeting.

The quality of the live streaming is dependent on the bandwidth and stability of the internet connection at your location and the device that you use.

In the event the you encounter any issue with the log-in, steps to connect to live streaming and online voting, kindly call Tricor Help Line at 011-40805616 / 011-40803168 / 011-40803169 / 011-40803170 for assistance or e-mail to tiih.online@my.tricorglobal.com for assistance.

Lodgement of Proxy Form

Since no shareholders/ proxy should be physically present at the Broadcast Venue, a Shareholder can appoint the Chairman of the Meeting as his/her proxy and indicate the voting instruction in the Form of Proxy. The Form of Proxy must be deposited at the Company's Share Registrar's office at Unit 32-01, Level 32, Tower A, Vertical Business Suite, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Wilayah Persekutuan or at its Customer Service Centre at Unit G-3, Ground Floor, Vertical Podium, Vertical Business Suite, Avenue 3, Bangsar South, No. 8 Jalan Kerinchi, 59200 Kuala Lumpur, alternatively, you may also submit the Form of Proxy electronically, via TIIH Online at website <https://tiih.online>, not less than forty-eight (48) hours before the time for holding the meeting or at any adjournment thereof, otherwise the instrument of proxy shall not be treated as valid. Please do read and follow the following procedures to submit Proxy Form electronically:

	Procedure	Action
i	<u>Steps for Individual Shareholder</u>	
a	Register as a User with TIIH Online	<ul style="list-style-type: none"> • Using your computer, please access the website at https://tiih.online. Register as a user under the "e-Services". Please do refer to the tutorial guide posted on the homepage for assistance. • If you are already a user with TIIH Online, you are not required to register again.
b	Proceed with submission of e-Proxy Form	<ul style="list-style-type: none"> • After the release of the Notice of Meeting by the Company, login with your user name (i.e. email address) and password. • Select the corporate event: "MBSB 51st AGM - Submission of Proxy Form". • Read and agree to the Terms & Conditions and confirm the Declaration. • Insert your CDS account number and indicate the number of shares for your proxy(s) to vote on your behalf. • Appoint your proxy(s) and insert the required details of your proxy(s) or appoint Chairman as your proxy. • Indicate your voting instructions – FOR or AGAINST, otherwise your proxy will decide your vote. • Review and confirm your proxy(s) appointment. • Print e-proxy form for your record.

Administrative Guide

Malaysia Building Society Berhad (MBSB) 51st Annual General Meeting (AGM)

	Procedure	Action
ii	<u>Step for corporation or institutional shareholder</u>	
a	Register as a User with TIIH Online	<ul style="list-style-type: none"> • Access TIIH Online at https://tiih.online • Under e-Services, the authorised or nominated representative of the corporation or institutional shareholder selects "Create Account by Representative of Corporate Holder". • Complete the registration form and upload the required documents. • Registration will be verified, and you will be notified by email within one (1) to two (2) working days. • Proceed to activate your account with the temporary password given in the email and re-set your own password. <p>Note: The representative of a corporation or institutional shareholder must register as a user in accordance with the above steps before he/she can subscribe to this corporate holder electronic proxy submission. Please contact our Share Registrar if you need clarifications on the user registration.</p>
b	Proceed with submission of form of proxy	<ul style="list-style-type: none"> • Login to TIIH Online at https://tiih.online • Select the corporate event name: "MBSB 51st AGM: Submission of Proxy Form" • Agree to the Terms & Conditions and Declaration. • Proceed to download the file format for "Submission of Proxy Form" in accordance with the Guidance Note set therein. • Prepare the file for the appointment of proxies by inserting the required data. • Submit the proxy appointment file. • Login to TIIH Online, select corporate event name: "MBSB 51st AGM: Submission of Proxy Form". • Proceed to upload the duly completed proxy appointment file. • Select "Submit" to complete your submission. • Print the confirmation report of your submission for your record.

Pre-meeting Submission of Questions to the Board of Directors

- To administer the proceedings of the 51st AGM orderly, shareholders may, in advance of the 51st AGM, submit questions to the Board. To do so, please proceed to TIIH Online website at <https://tiih.online> by selecting "e-Services" to login, pose your questions and submit them electronically not later than 10.00 a.m., 15 June 2021. The Board will endeavor to address the received questions via this channel during the 51st AGM.

No Door gift/ Voucher

- There will be no door gift/ voucher for shareholders and proxies who participate remotely in the 51st AGM.



Administrative Guide

Malaysia Building Society Berhad (MBSB) 51st Annual General Meeting (AGM)

Voting Procedure

- The voting at the 51st AGM will be conducted on a poll in accordance with Paragraph 8.29A of Bursa Malaysia Securities Berhad Main Market Listing Requirements. The Company has appointed Tricor Investor & Issuing House Services Sdn Bhd as Poll Administrator to conduct the poll by way of electronic voting ("e-voting") and Coopers Professional Scrutineers Sdn Bhd as Scrutineers to verify the poll results.
- Shareholders can proceed to vote on the resolutions and submit your votes at any time from the commencement of the 51st AGM on 17 June 2021 at 10.00 a.m. and before the end of the voting session which will be announced by the Chairman of the meeting. Upon completion of the voting session for the 51st AGM, the Scrutineers will verify and the Chairman will declare whether the resolutions are duly passed.

Integrated Annual Report

- MBSB's Integrated Annual Report ("IAR") for the Financial Year 2020 is available on <https://www.mbsb.com.my/ar.html> and Bursa Malaysia's website at www.bursamalaysia.com under Company's announcements.
- You may request for a printed copy of the IAR 2020 at <https://tiih.online> by selecting "Request for Annual Report/Circular" under the "Investor Services".
- Nevertheless, we hope you would consider the environment before you decide to print the above reports or request for the printed copy of the IAR 2020. The environmental concerns like global warming, deforestation, climate change and many more affect every human, animal and nation on this planet.

AGM Enquiry

If you have any enquiry in relation to printed copy, Proxy Form and RPV facilities/ Virtual AGM prior to the meeting, please contact the following officers during office hours:

Tricor Investor & Issuing House Services Sdn Bhd Registration No. 197101000970 (11324-H) Unit 32-01, Level 32, Tower A, Vertical Business Suite, Avenue 3, Bangsar South, No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia	Telephone Number	
	General Line	+603-2783 9299
	<ul style="list-style-type: none">• En Zulhafri Bin Abdul Rahman +603-2783 9289• En Ahmad Syafiq Bin Shahrudin +603-2783 9248	
	Fax Number	+603-2783 9222